Coaching

Coaching **Planner**

Goal(s):	
 coaching for success coaching for improvement 	
Interaction Guidelines	Key Principles
Open Describe purpose of the discussion. Identify importance. How will I describe the opportunity or need for improvement?	EsteemEmpathyInvolvementShareSupport
Clarify Seek and share information about the situation. Seek issues and concerns. How will I describe the benefits of the opportunity or need for improvement? What questions will I ask to seek issues and concerns, reactions and feelings?	EsteemEmpathyInvolvementShareSupport
Develop Seek and discuss ideas. Explore needed resources/support. What questions will I ask to challenge current thinking and encourage collaboration? What will I say to build upon the person's ideas? What will I ask about resources and support?	EsteemEmpathyInvolvementShareSupport



Coaching Planner

Agree

Specify actions, including contingency plans. Confirm how to track and measure progress. How will I guide the person toward deciding on next steps to meet the goal? How will I prompt ideas for tracking progress and measuring results?

- Esteem
- Empathy
- O Involvement
- Share
- Support

Close

Highlight important features of the plan. Confirm confidence and commitment. What will I do to summarize the plan? What questions will I ask to check confidence and ownership? What will I say to energize the person?

- Esteem
- Empathy
- O Involvement
- Share
- Support